



Important information regarding changes to products on the National Diabetes Services Scheme (NDSS)

From 1 December 2018, there will be some changes to the blood glucose test strips and syringe products that are available through the NDSS.

Most people registered with the NDSS will not be affected by these changes.

If you are affected by the changes, you will still be able to access the same types of subsidised products that you need through the NDSS, however some brands of products available will change. If your usual brand of product is no longer subsidised through the NDSS, you will be able to select an alternative brand of product.

If you need to change your brand of blood glucose test strips, you are eligible to receive a free blood glucose meter associated with your preferred new brand.

Importantly, the cost for insulin syringes will remain the same and the cost of blood glucose test strips will either remain the same or decrease.

These changes have been made as part of the Australian Government's commitment to supporting people with diabetes to self-manage their condition, and to ensure that the NDSS can meet the needs of all people registered with the scheme in the long term.

These changes will begin from 1 December 2018. A detailed fact sheet is enclosed which provides information about the changes.

We understand that change can be challenging, and support is available to you while you are transitioning to a new product. Further information about the changes to the NDSS Product Schedule can be found at ndss.com.au. You can also call the NDSS Helpline on 1300 136 588 for more information about alternative products and how to access help and guidance about how to use a new product.

Yours sincerely,

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